

RESHAPE 2017 – People and Spaces

21-22.9.2017 – Helsinki, Finland

Helsinki Congress Paasitorni

Paasivuorenkatu 5 A, 00530 Helsinki

Conference Programme

Conference MC: **Päivi Jokitalo**

Thursday 21 September

- 8.30-9.30 Registration
- 9.30-9.45 *Welcome*
Tuula Haavisto, Cultural Director, City of Helsinki, Finland
Katri Vääntinen, Library Director, Helsinki City Library, Finland
- 9.45-10.30 *Power of Compassion – Compassion in Public Spaces*
Anne Birgitta Pessi, Professor in Church and Social Studies,
Director of Projects CoPassion, University of Helsinki, Finland
- 10.30-11.15 *Listening to libraries: How to and why design the library soundscape*
Meri Kytö, Dr., Postdoctoral researcher in Music Studies,
University of Tampere, Finland
- 11.15-11.45 *Design for programmability - to create libraries as third places for all*
Aat Vos, Creative Guide, the Netherlands
- 11.45-11.55 *Oodi VR, explore and design*
Sakari Salli, Managing Director, Teatime Research, Finland
- 12.00-13.00 Lunch
- 13.00-14.15 *ALA Architects and the Central Library Oodi*
Architecture concept, further development and implementation /
Antti Nousjoki, Architect SAFA, Finland
- Interior design and details of functionality / **Heikki Ruoho**, Designer
SIO, Finland
- 14.15-14.45 *Central Library Oodi*
Anna-Maria Soininvaara, Director of Helsinki Central Library Oodi,
Finland
- 14.45-15.15 Coffee / Tea



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- 15.15-16.00 *The Copenhagen Model: Empower the Citizen. "Making a greater difference for more Copenhageners through service reorganization and channel strategy"*
Sanne Caft, Deputy Library Director, Copenhagen Main Library, Denmark
- 16.00-16.30 *Robotics serving people and the thirst for knowledge*
Cristina Andersson, Author and Entrepreneur, Finland
- Visit to Maunula Library
- 19.00 Dinner – Restaurant Loiste

Friday 22 September

Recently opened libraries – From Expectations to Reality:

- 9.00-9.30 Århus
Marie Østergård, Library Director, Aarhus Public Libraries, Denmark
- 9.30-9.45 Ghent
Krist Biebaw, Library Director, Ghent City Library, Belgium
- 9.45-10.00 The National Library of Latvia
Ginta Zalmane, Head of the Information services of the Reference Center, the National Library of Latvia
- 10.00-10.15 Caen
Olivier Tacheau, Library Director, Caen Public Library, France
- 10.15-10.30 Herning
Sara Jørgensen, Head of Development, Herning Public Library, Denmark
- 10.30-11.00 Coffee / Tea
- 11.00-12.00 **Pecha Kucha session**
- Grottos and Rainbows - How to make visions made by children happen in a library*
Maria Ragnarsson, Head of children and youth department, Malmö Public Library, Sweden
- A Million Stories – refugees & Facebook with Arabic language*
Nizar Keblawi, Project manager, Malmö Public Library, Sweden



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New café and urban space on the main library in Taarnby,
Jens Lauridsen, Library Director, Taarnby Libraries, Denmark

The Value of Volunteers
Charlotte Saetre, Furuset library and activity house, Oslo Norway

Working with volunteers in Kaliningrad
Tatiana Tupota, Chekhov Central City Library - Kaliningrad
Centralized Library System, Russia

Salvation? Kirkkonummi Municipal Library
Margareta Kull-Poutanen, Library Director, Kirkkonummi
Municipal Library, Finland

Skype book club - crossing borders, joining spaces
Kristel Palk, Head of the Department, Tallinn Central Library,
Estonia

*You think you know, but you have no idea: Customer value
discovery as a tool for developing services*
Laura Norris, Chief Librarian, Helsinki City library, Finland

12.00-12.45 *Australia - a smorgasbord from the other side*
Marian Morgan-Bindon, City Librarian, City of Gold Coast,
Australia

12.45-13.00 *The Sum-up*
Hólmkell Hreinsson, Library Director, Akureyri Municipal Library,
Iceland

13.00-14.00 Lunch

14.30-15.30 A Surprise! (At the end of the surprise tour the bus will take you to
the airport)



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