

RESHAPE 2017

Helsinki

RESHAPE 2017 – People and Spaces

**21-22.9.2017
Helsinki, Finland**

Helsinki Congress Paasitorni
Paasivuorenkatu 5 A
00530 Helsinki

<http://www.kirjastokaista.fi/en/live/>

Ministry of Education
and Culture



PRELIMINARY PROGRAMME
Conference MC: Päivi Jokitalo

Thursday 21 September

- 8.30-9.30 Registration**
- 9.30-9.45 Welcome**
Tuula Haavisto, Cultural Director, City of Helsinki, Finland
Katri Vääntinen, Library Director, Helsinki City Library, Finland
- 9.45-10.30 Power of Compassion – Compassion in Public Spaces**
Anna Birgitta Pessi, Professor in Church and Social Studies,
Director of Projects CoPassion, University of Helsinki, Finland
- 10.30-11.15 Listening to libraries:
How to and why design the library soundscape**
Meri Kytö, Dr., Postdoctoral researcher in Music Studies,
University of Tampere, Finland
- 11.15-11.45 Design for programmability – to create libraries
as third places for all**
Aat Vos, Creative Guide, the Netherlands
- 11.45-11.55 Oodi VR, explore and design**
Sakari Salli, Managing Director, Teatime Research, Finland
- 12.00-13.00 Lunch**
- 13.00-14.15 ALA Architects and the Central Library Oodi**
Architecture concept, further development and
implementation / *Antti Nousjoki*, Architect SAFA, Finland
- Interior design and details of functionality /
Heikki Ruoho, Designer SIO, Finland
- 14.15-14.45 Central Library Oodi**
Anna-Maria Soininvaara,
Director of Helsinki Central Library Oodi, Finland
- 14.45-15.15 Coffee / Tea**
- 15.15-16.00 The Copenhagen Model: Empower the Citizen.
“Making a greater difference for more Copenhageners
through service reorganization and channel strategy”**
Sanne Caft, Deputy Library Director,
Copenhagen Main Library, Denmark

16.00-16.30 Robotics serving people and the thirst for knowledge
Cristina Andersson, Author and Entrepreneur, Finland

Visit to Maunula Library

19.30 Dinner – Restaurant Loiste

Friday 22 September

Recently opened libraries – From Expectations to Reality:

9.00-9.30 Aarhus
*Marie Østergård, Library Director,
Aarhus Public Libraries, Denmark*

9.30-9.45 Ghent
*Krist Biebauw, Library Director,
Ghent City Library, Belgium*

9.45-10.00 The National Library of Latvia
*Ginta Zalcmāne, Head of the Information services of
the Reference Center, the National Library of Latvia*

10.00-10.15 Caen
*Olivier Tacheau, Library Director,
Caen Public Library, France*

10.15-10.30 Herning
*Sara Jørgensen, Head of Development,
Herning Public Library, Denmark*

10.30-11.00 Coffee / Tea

11.00-12.00 Pecha Kucha session

**Grottos and Rainbows – How to make visions made by
children happen in a library**

*Maria Ragnarsson, Head of children and youth department,
Malmö Public Library, Sweden*

**A Million Stories – refugees & Facebook with
Arabic language**

Nizar Keblawi, Project manager, Malmö Public Library, Sweden

New café and urban space on the main library in Taarnby

Jens Lauridsen, Library Director,
Taarnby Libraries, Denmark

The Value of Volunteers

Charlotte Saetre, Furuset library and
activity house, Oslo Norway

Working with volunteers in Kaliningrad

Tatiana Tupota, Chekhov Central City
Library - Kaliningrad Centralized Library
System, Russia

Salvation? Kirkkonummi Municipal library

Margareta Kull-Poutanen, Library Director,
Kirkkonummi Municipal Library, Finland

Skype book club - crossing borders, joining spaces

Kristel Palk, Head of the Department,
Tallinn Central Library, Estonia

You think you know, but you have no idea: Customer value discovery as a tool for developing services

Laura Norris, Chief Librarian,
Helsinki City library, Finland

12.00-12.45 Australia - a smorgasbord from the other side

Marian Morgan-Bindon, City Librarian,
City of Gold Coast, Australia

12.45-13.00 The Sum-up

Hólmkell Hreinsson, Library Director,
Akureyri Municipal Library, Iceland

13.00-14.00 Lunch

14.30-15.30 A Surprise!

(At the end of the surprise the tour
bus will take you to the airport)