

RESHAPE 2017 – People and Spaces

21-22.9.2017 – Helsinki, Finland

Helsinki Congress Paasitorni

Paasivuorenkatu 5 A, 00530 Helsinki

Preliminary programme

Conference MC: **Päivi Jokitalo**

Thursday 21 September

- 8.30-9.30 Registration
- 9.30-9.45 *Welcome*
Tuula Haavisto, Cultural Director, City of Helsinki, Finland
Katri Vääntinen, Library Director, Helsinki City Library, Finland
- 9.45-10.30 *Power of Compassion – Compassion in Public Spaces*
Anna Birgitta Pessi, Professor in Church and Social Studies,
Director of Projects CoPassion, University of Helsinki, Finland
- 10.30-11.15 *Listening to libraries: How to and why design the library
soundscape*
Meri Kytö, Dr., Postdoctoral researcher in Music Studies,
University of Tampere, Finland
- 11.15-11.45 *Design for programmability - to create libraries as third places for all*
Aat Vos, Creative Guide, the Netherlands
- 12.00-13.00 Lunch
- 13.00-14.15 *ALA Architects and the Central Library Oodi*
Architecture concept, further development and implementation /
Antti Nousjoki, Architect SAFA, Finland
- Interior design and details of functionality / **Heikki Ruoho**, Designer
SIO, Finland
- 14.15-14.45 *Central Library Oodi*
Anna-Maria Soininvaara, Director of Helsinki Central Library Oodi,
Finland
- 14.45-15.15 Coffee / Tea

- 15.15-16.00 *The Copenhagen Model: Empower the Citizen. "Making a greater difference for more Copenhagensers through service reorganization and channel strategy"*
Sanne Caft, Deputy Library Director, Copenhagen Main Library, Denmark
- 16.00-16.30 *Robotics serving people and the thirst for knowledge*
Cristina Andersson, author and entrepreneur, Finland
- Visit to Maunula Library
- 19.00 Dinner – Restaurant Loiste

Friday 22 September

Recently opened libraries – Experiences from five libraries:

- 9.00-9.30 Århus
Marie Østergård, Library Director, Aarhus Public Libraries, Denmark
- 9.30-9.45 Ghent
Krist Biebaw, Library Director, Ghent City Library, Belgium
- 9.45-10.00 The National Library of Latvia
Ginta Zalmane, Head of the Information services of the Reference Center, the National Library of Latvia
- 10.00-10.15 Caen
Olivier Tacheau, Library Director, Caen Public Library, France
- 10.15-10.30 Herning
Sara Jørgensen, Head of Development, Herning Public Library, Denmark
- 10.30-11.00 Coffee / Tea
- 11.00-11.20 *Grottos and Rainbows - How to make visions made by children happen in a library*
Maria Ragnarsson, Head of children and youth department, Malmö Public Library, Sweden
- A Million Stories – refugees & Facebook with Arabic language*
Nizar Keblawi, Project manager, Malmö Public Library, Sweden

- 11.20-12.00 **Pecha Kucha session**
- New café and urban space on the main library in Taarnby,*
Jens Lauridsen, Library Director, Taarnby Libraries, Denmark
- Working with volunteers in Oslo*
Charlotte Saertre, Furuset, Oslo Public Library, Norway
- Working with volunteers in Kaliningrad*
Tatiana Tupota, Chekhov Central City Library - Kaliningrad
Centralized Library System, Russia
- Kirkkonummi municipal library*
Margareta Kull-Poutanen, Library Director, Kirkkonummi
Municipal Library, Finland
- You think you know, but you have no idea: Customer value
discovery as a tool for developing services*
Laura Norris, Chief Librarian, Helsinki City library, Finland
- 12.00-12.45 *Australia - a smorgasbord from the other side*
Marian Morgan-Bindon, City Librarian, City of Gold Coast,
Australia
- 12.45-13.00 *The Sum-up*
Hólmkell Hreinsson, Library Director, Akureyri Municipal Library,
Iceland
- 13.00-14.00 Lunch
- 14.30-15.30 A Surprise! (At the end of the surprise tour the bus will take you to
the airport)